



Shared Cruise Terms and Conditions 2026

The following Terms & Conditions apply to all the shared cruises operated by Dutch Oriental Megayachts LLC regardless of the size, type or capacity of the vessel, as well as the type of event (Sunset Cruise, Dinner Cruise, Brunch and similar), where guests access through paying an individual ticket.

1. Booking and Payment

1.1. Ticket Purchase and Seating:

- Passengers must make reservations in advance to secure access on the yacht shared cruise. There is no assigned seating on board, except for VIP tickets, where a table is reserved in the upper deck. Management reserves the right to change the location of the VIP area depending on the space allocation and weather conditions.
- Tickets can be purchased online, over the phone, or in person in our offices.
- Each ticket corresponds to one passenger and is valid only for the sailing, date and time shown on it.
- Tickets are personal and non-transferable unless we confirm otherwise in writing.

1.2. Payment:

- Passengers are required to pay the specified ticket price for the chosen shared cruise package in full at the time of booking. Prices include VAT.
- The booking is confirmed only once payment has cleared and a ticket or booking reference has been issued.
- Additional charges may apply for special requests, additional services, or items purchased on board.

1.3. Cancellation and Refunds:

- Passengers may cancel their reservation more than 24 hours before the scheduled cruise without incurring any penalties. The refund is made to the original method of payment within 14 working days, less any non-recoverable payment processing fee.
- Cancellations made by passengers within 24 hours of the cruise will not be eligible for a full or partial refund.
- A no-show will also be considered as no refund.
- One date change may be requested more than 24 hours before departure, subject to availability and to payment of any difference in price. Date changes within 24 hours are not permitted.



1.4. Cancellation or Change by Dutch Oriental Megayachts LLC:

- Where weather, sea conditions, technical failure, an instruction from the authorities or any other cause beyond our reasonable control affects a sailing, we may hold the event with the yacht moored alongside or at anchor in a sheltered location, shorten or vary the itinerary, offer a rescheduled date, or, where none of these is practicable, refund the amount paid for that sailing.
- We may substitute a yacht of comparable or greater standard and capacity where operationally necessary. A substitution made in this way is not a ground for cancellation or refund.
- A refund of the ticket price is the passenger's sole remedy. We are not liable for travel, accommodation or any other costs.

2. Yacht Usage

2.1. Capacity and Shared Experience:

- The yachts have a maximum passenger capacity fixed by their certification, which may not be exceeded in any circumstances.
- Passengers can freely move to the authorized decks and areas that are not clearly marked as "restricted" or blocked. These areas are used by the crew to carry on their duties or considered hazardous for passengers.
- Passengers share the yacht with others who have purchased tickets for the same cruise.
- No special privileges are given to individuals or groups over others, except for what they are entitled to, based on the ticket package they have purchased.

2.2. Boarding and Identification:

- We are required to record a passenger manifest. Every passenger must present valid photographic identification (Emirates ID, passport or driving licence) at check-in.
- We may refuse boarding to, or remove from the yacht, any person who refuses to provide identification, appears intoxicated or under the influence of drugs, behaves aggressively or unsafely, or is reasonably suspected of carrying prohibited items. No refund is due in those circumstances.

2.3. Safety Regulations:

- Passengers must follow safety instructions provided by the crew. In particular, no swimming, diving or sunbathing is allowed on the cruises.
- In case of any emergency, the life jackets and safety equipment must be used as directed by the crew. Each yacht has a designated assembly point and passengers are required to locate it when they are on board.



- The Captain has final authority on all matters of safety, routing and timing. The Captain's decision is not a ground for refund.

2.4. Alcohol, Smoking and Prohibited Items:

- Alcoholic beverages can be consumed on board by those who purchased the alcohol package tickets; however excessive drinking or disruptive behaviour is not permitted.
- Smoking, including electronic cigarettes, is permitted only in the exterior areas designated by the crew. Shisha is not permitted on board.
- Illegal drugs and weapons of any kind are strictly prohibited. Any breach results in immediate removal from the yacht without refund and referral to the police authorities on arrival at the pier.
- Passengers must treat the crew with respect. Harassment of any kind will not be tolerated.

3. Cruise Experience

3.1. Inclusions:

- The cruise package includes complimentary soft drinks, water, non-alcoholic and alcoholic beverages (depending on the ticket).
- An international buffet is provided, and it is included in the cost of the ticket.
- If you have any food intolerances or allergies, it is essential to notify us before the boarding date and to inform the crew before consuming any food.
- Each dish is labelled with information about allergens contained in the food. As a passenger, you are responsible for consuming only the food that is safe and not harmful to your health. The yacht is not an allergen-free environment and cross-contact cannot be excluded.
- The menu features a wide selection of dishes prepared by regional chefs, along with internationally recognized beverage brands, aiming to satisfy most passengers. However, because of individual preferences and cultural differences not all food options will appeal to everyone. In no case will this be grounds for a refund.
- Food, amenities and onboard facilities are as depicted in brochures and images. Passengers acknowledge that any discrepancies between their expectations and the content presented in brochures and images do not constitute grounds for complaint.
- No outside food or beverages are allowed on the cruise.

3.2. Duration:

- Cruises are available for a specified duration (e.g. 3 hours) and the departure and arrival times are fixed.



- Passengers are required to arrive at least 45 minutes prior to the departure time indicated on their ticket in order to ensure timely departure.
- Traffic congestion or any other inconvenience preventing passengers from being on time will not justify a refund or a request to hold the yacht for departure.
- Missing the yacht will be considered as a no-show and no refund will be granted.

3.3. Shared Amenities and Entertainment:

- Passengers share common areas, such as the deck, lounge, and dining spaces.
- During the cruise there may be live performances, music, dance and light shows and any other entertainment activity determined from time to time. The programme varies from sailing to sailing, is not guaranteed, and a change to it is not a ground for refund.

4. Liability and Insurance

4.1. Liability:

- Passengers are responsible for their personal belongings during the cruise.
- Nothing in these Terms and Conditions excludes or limits our liability for death or personal injury caused by our negligence, or for any other liability that cannot lawfully be excluded under the laws of the United Arab Emirates.
- Subject to the paragraph above, Dutch Oriental Megayachts LLC is not liable for loss of or damage to personal property, for loss or injury arising from a passenger's own act, omission, intoxication or failure to follow instructions, or for any indirect or consequential loss, loss of profit or liquidated damages. Our total liability in connection with a booking shall not exceed the amount paid for that booking.
- The passenger agrees to defend, hold harmless, and indemnify Dutch Oriental Megayachts LLC and its agents, directors, officers and employees from and against any and all judgments, claims, causes of action, suits, proceedings, losses, damages, demands, fees, expenses, fines, penalties, or costs (including reasonable attorney's fees and disbursements) resulting from suits, claims, actions, or demands brought by a third party as a result of the passenger's act or omission.
- Passengers acknowledge that activities on board involve inherent risks and participate at their own risk.

4.2. Insurance:

- The yacht is insured for third party liability, but passengers are encouraged to have their own travel insurance.
- Our insurance does not cover passengers' personal property, personal accident, medical expenses or cancellation.



5. Compliance with Local Laws

5.1. Legal Requirements:

- Passengers must comply with all relevant local and federal laws of the UAE during the cruise. This includes adherence to alcohol consumption laws and safety regulations.
- Obscene or indecent dress, dance or conduct is prohibited under UAE law and will not be tolerated on board.
- Any fine or penalty imposed on us, the yacht or any crew member as a result of a passenger's act or omission is payable by that passenger on demand.

5.2. Age Restrictions:

- Guests must be of legal drinking age (as per local laws) to consume alcoholic beverages. Proof of age may be required.
- Tickets must be purchased by a person aged 18 or over. Children must be supervised at all times by a responsible adult in their party, and no member of the crew will be appointed to supervise them.

5.3. Photography and Personal Data:

- Passengers may take photographs and videos on board provided they respect the privacy and dignity of other passengers and of the crew.
- We may photograph or film on board for security and promotional purposes. By boarding, passengers consent to the use of such material in our marketing. A passenger who does not wish to appear must notify us in writing before boarding.
- Personal data collected for booking, manifest and safety purposes is processed in accordance with UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data.

6. Complaints and Dispute Resolution

- Any complaint should be raised with the crew during the sailing so that it can be addressed at the time. A complaint not resolved on board should be submitted to us in writing within 7 days of the sailing date.
- In the event of any dispute, controversy, or claim arising out of or relating to these T&C's, the parties shall first attempt to resolve the dispute amicably through good-faith negotiations for a period of 30 days from written notice of the dispute.
- If negotiation fails to resolve the dispute, the dispute shall be referred to the Courts of Dubai, which shall have exclusive jurisdiction.



7. Governing Law

- This agreement shall be governed by the laws of Dubai, United Arab Emirates.
- All proceedings shall be conducted in English.
- Each party shall bear its own costs and expenses related to the dispute resolution process, including legal fees and administrative charges, save as the Court may order.

By purchasing the ticket, the client agrees to these Terms and Conditions.